

Communities of Practice for OVC HT Grantees Cultural Responsiveness

July 19, 2022 2:00 – 3:30 p.m. (eastern time)

Facilitator: Mary Baker-Boudissa, HTC TTA Navigator

This session will be recorded and will begin shortly.

As with all technology, we may experience a momentary lapse in the session. In the event of a problem, please be patient and remain on the line. If the problem persists, please contact katie.shaver@icf.com for technical assistance.





Today's Facilitator



Mary Baker-Boudissa, HTC TTA Navigator





Objectives

Throughout this call, participants are encouraged to discuss—

- Key concepts around cultural responsiveness
- Staff development and training
- Approaches to incorporating effective Diversity, Equity, Inclusion, and Accessibility (DEIA) in policies and practices





What is Cultural Responsiveness?







Definitions

- Cultural Humility Practice that requires us to <u>view ourselves not as experts in other people's cultures, but, rather, as learners</u>. By acknowledging that we don't know everything about cultures other than our own, we are showing respect and demonstrating our openness to learning.
- Cultural Competence Process by which we acquire, integrate, and transform knowledge about individuals and groups of people into specific standards, policies, practices, and attitudes, used in appropriate cultural settings to increase quality of interactions and services, thereby producing better outcomes.
- Cultural Responsiveness Practice that combines <u>increasing awareness of cultural factors</u> and <u>responding to them in an appropriate manner</u>. This involves including culture as part of client assessments, tailoring interventions to take the client's culture into account, all while demonstrating respect, building on the strengths of the culture, and attending to clients in the contexts of their social environments, including culture.





Preparing Staff for Cultural Vulnerabilities

How are you defining and talking about culture?

What vulnerabilities do you have in relating to victims/survivors of trafficking?





Staff Development and Training



How are your staff identifying and addressing implicit bias?



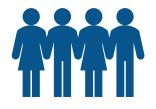
What expectations are there for staff around training in this area?





Incorporating Effective Diversity, Equity, Inclusion, and Accessibility (DEIA)







What does cultural responsiveness look like in your organization?

What policies are in place to support access to your services for diverse, marginalized, and stigmatized populations?

How are expectations around those policies communicated and implemented with staff?





Takeaways



Share one takeaway from today's call.





Resources

Implicit Association Test

Personal Reflection on Cultural Competence (ASLHA)

Culturally Responsive Organization Self-assessment

How culture connects to healing and recovery

Transformational Collaboration





Resources

Centering Racial Equity in Collaboration Survey

Ethics Alive! Cultural Competence, Awareness, Sensitivity, Humility, and Responsiveness: What's the difference?

NASW Standards & Indicators for Cultural Competence

National Center for Cultural Competence Checklist Assessment





Coming Up

HTC Office Hours

Thursday, July 21, 2:00-3:30 p.m. Eastern Time

- 1. Staffing Concerns
- 2. Developing Effective Trainings and Outreach Materials
- 3. Incorporating Cultural Responsiveness





Thank you! Please take a moment to fill out an evaluation for this webinar.



Scan the QR code with your phone to open the survey.

OR

Use the link provided in the chat